



201 N. Washington Square, Victor Office Center, Lansing, MI 48913 • [www.michigan.gov/mdcd](http://www.michigan.gov/mdcd)

# Michigan Works! System

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The Michigan Works! System is a comprehensive workforce and career development system composed of many services that prepare people for jobs. Its mission is to continuously improve the Career Development System, which produces a workforce with the required skills to maintain and enhance the Michigan economy.

## **Description**

The Governor, through the Michigan Department of Career Development (MDCD), provides administration and oversight of programs at the state level. The Governor's Workforce Commission advises the Governor and MDCD on broad goals and overall workforce development policies for the state.

The Michigan Works! System is governed locally by a partnership between Local Elected Officials (LEOs) and the 25 local Workforce Development Boards (WDBs) located throughout Michigan. The LEO designee varies within each area. It may be the chief elected official of one unit of local government, such as a mayor or county executive. It may also be a consortium of chief elected officials from many units of local government within the local service area. In many local service delivery areas the LEO Board is referred to as the Administrative or Consortium Board.

Workforce Development Board members represent the private sector as well as education, economic development, social services, organized labor, community-based organizations, and other groups affecting workforce development in the community. Through the private-public partnership, the Michigan Works! System oversees approximately 100 Michigan Works! Service Centers and oversees services in four essential areas:

- Work to Work
- Unemployment to Work
- Welfare to Work
- School to Career

On the basis of nominations received from various sectors, the LEO(s) appoints WDB members. Local business organizations, such as the chamber of commerce, nominate private sector members. The LEO assumes fiscal responsibility for the proper expenditure of funds. In partnership with the LEO, the WDB is responsible for the development, implementation, and oversight of the local system.

Local Michigan Works! Agencies (MWAs) are responsible for the day-to-day operations of a wide variety of programs and services designed to help employers find skilled workers and to help job seekers prepare for, find, and retain employment. The MWA does not provide services directly. A network of local service providers operates the programs. In addition, the MWAs provide support to the WDBs.

## **Eligibility**

The Michigan Works! System is available to all Michigan residents.

## **Contact**

Contact Michigan Works! at 1-800-285-WORKS (9675) or the local MWA.

## **Technical program questions**

Michigan Department of Career Development  
Office of Workforce Development  
201 N. Washington Square, 5<sup>th</sup> Floor  
Lansing, Michigan 48913  
Telephone: (517) 335-5858  
FAX: (517) 373-7794



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